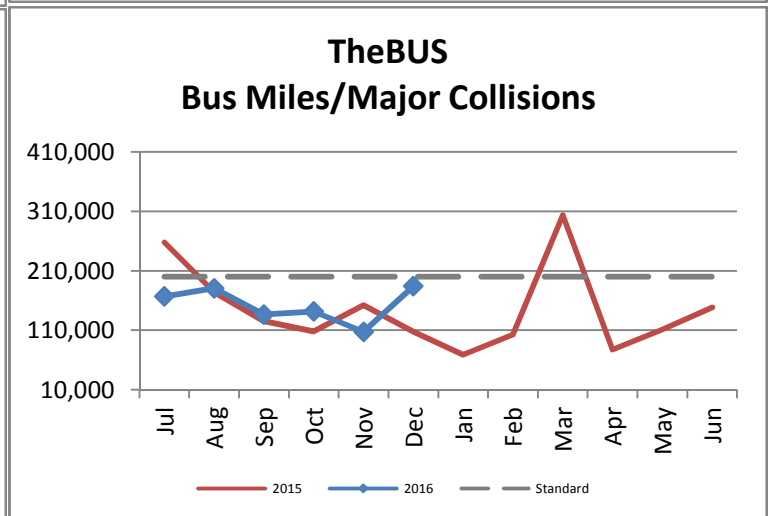
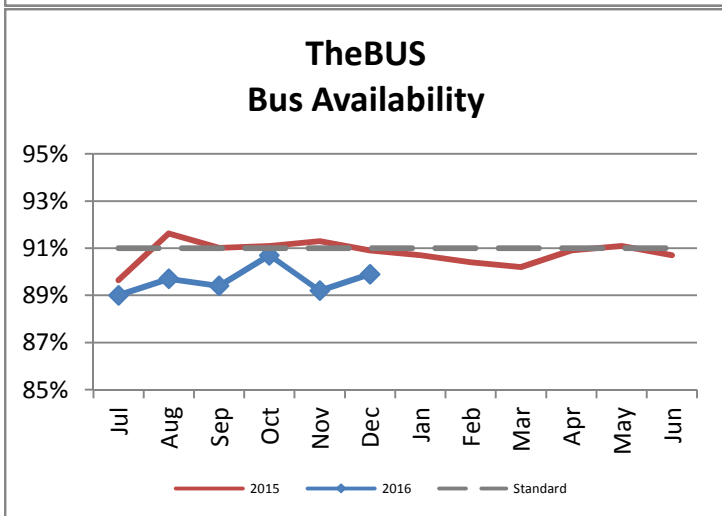
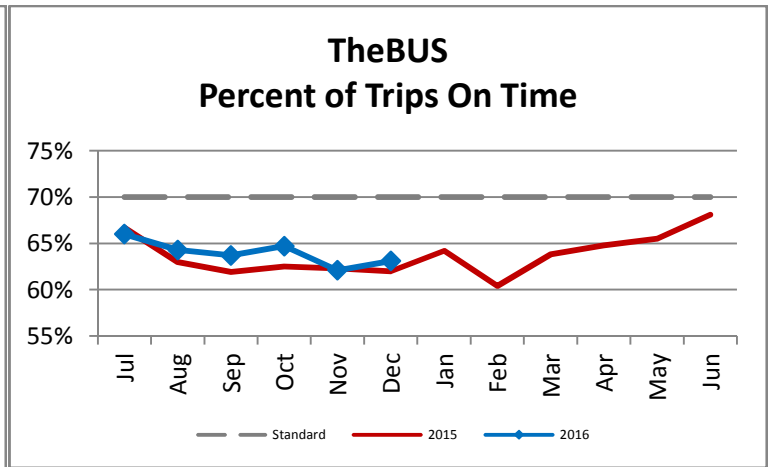
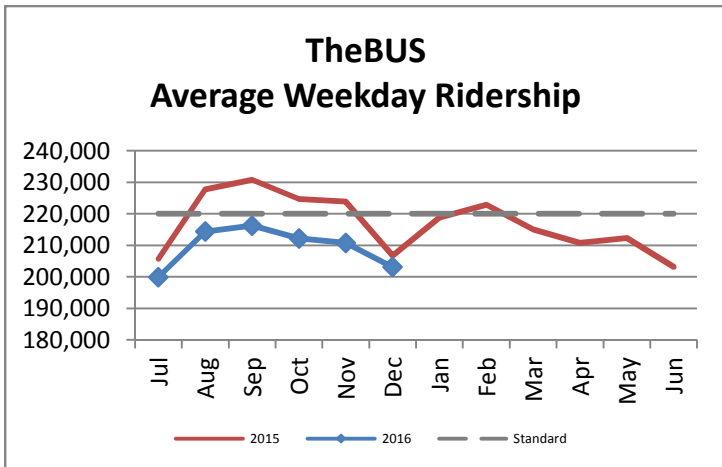


**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending December 2015**

Key Performance Indicators (KPI)	December 2015	December 2014	Percent Change	6 Months FY2016	6 Months FY2015	Percent Change
Total Monthly Ridership	5,598,353	5,700,875	-1.80%	33,909,585	35,285,514	-3.90%
Average Weekday Ridership	203,088	206,693	-1.74%	209,421	219,920	-4.77%
Percent of Trips On Time	63.1%	62.0%	1.1%	63.98%	63.28%	0.70%
Bus Availability	89.9%	90.9%	-1.0%	89.7%	90.9%	-1.28%
Bus Miles/Major Collisions	184,204	107,467	71.41%	152,914	154,167	-0.81%
Bus Miles/Mechanical Road Calls	12,881	11,563	11.40%	11,676	12,853	-9.16%
Spare Ratio	17.88%	19.31%	-1.43%	17.86%	20.40%	-2.54%
Cost per Hour	\$113.13	\$119.77	-5.54%	\$120.90	\$125.76	-3.87%
Cost per Trip	\$2.68	\$2.72	-1.49%	\$2.75	\$2.72	1.18%
Cost per Mile	\$8.15	\$8.49	-4.05%	\$8.62	\$9.00	-4.30%
Farebox Recovery	30.52%	29.09%	1.43%	29.30%	28.93%	0.37%
Trips per Hour	42.20	44.01	-4.12%	43.96	46.34	-5.13%
Trips per Mile	3.04	3.12	-2.60%	3.13	3.32	-5.56%
Average System Speed	12.92	13.15	-1.74%	12.95	13.04	-0.70%
Percent Complete in 30 Days (Customer)	93.94%	97.50%	-3.6%	97.59%	98.86%	-1.3%
Complaint Rate (Complaints per 100,000 trips)	11.27	12.51	-9.88%	11.64	10.30	12.97%



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